

Neste renewable raw material grievances March 2026

No	Target of grievance	Relationship with Neste (Direct/Indirect raw material sourcing/Other)	Parent Company Group	Grievance raiser/report/link	Status
1	PT Teguh Swakarsa Sejahtera	Not part of Neste's supply chain, but indirectly linked through other upstream mills within the same parent group	TSH Resources	Mighty Earth Rapid Response Report 55	[MONITORING] March 2026: Neste reached out to its supplier and deforestation monitoring partner to verify the report. Our monitoring partner detected road construction of around 20–25 meters in November 2025, affecting less than one hectare. Subsequent monitoring from November to March 2026 shows no further expansion at the location, and no indication suggesting further development or conversion to oil palm.
2	PT Uni Seraya	Not part of Neste's supply chain, but indirectly linked through other upstream mills within the same parent group	Panca Eka Group	Mighty Earth Rapid Response Report 55	[MONITORING] March 2026: Neste has engaged with its Tier 1 supplier to initiate investigation and is waiting for further investigation results and clarification.
3	PT Loka Indah Lestari	Not part of Neste's supply chain, but indirectly linked through other upstream mills within the same parent group	Kencana Agri	Mighty Earth Rapid Response Report 54	<p>[MONITORING] March 2026: Neste Tier 1 supplier reported that PT LIL is working on a group-level Corrective Action Plan (CAP), which includes a recovery plan for areas inadvertently cleared by the field team. Kencana Agri engaged an independent expert partner to support the implementation of the CAP and committed to providing periodic public updates.</p> <p>Neste is monitoring the development of this case through close engagement with Tier 1 suppliers.</p> <p>January 2026: Mighty Earth alleges that PT Loka Indah Lestari cleared approximately 740 ha of forest. Prior to Mighty Earth's report publication, Neste engaged with its direct suppliers and its sustainability partner to understand these alerts. According to these stakeholders, the land clearance was primarily attributed to encroachment by local communities within PT Loka Indah Lestari's concession and regulatory pressure from local authorities to develop the remaining land within its concession.</p>
4	PT Antang Sawit Perkasa	Not part of Neste's supply chain, but indirectly linked through other upstream mills within the same parent group	HK Longjin	Mighty Earth Rapid Response Report 53	[CLOSED] Cross-analysis by our deforestation monitoring provider indicated the area in question is not peatland but shrubs or secondary vegetation on mineral soil. This classification falls outside the scope of deforestation as defined by applicable frameworks and regulatory benchmarks. We were also advised that PT ASP is linked to HK Longjin Group, which the Julong Group has stated is not part of their corporate group.

					November 2025: Mighty Earth alleges PT Antang Sawit Perkasa (PT ASP) conducted peatland development for oil palm expansion within its concession boundaries.
5	PT Sintang Agro Mandiri	Indirect supplier	Prima Lestari Investama	Mighty Earth Rapid Response Report 50	[MONITORING] August 2025: Neste has engaged with its Tier 1 supplier to initiate investigation and is waiting for further investigation results and clarification.
6	PT Jalin Vaneo	Indirect supplier	Pasifik Agro Sentosa	Mighty Earth Rapid Response Report 50	[CLOSED] January 2026: Neste Tier 1 supplier received clarification from PT Jalin Vaneo stating that no new peatland development has occurred, as official government verification confirmed the area is not classified as peatland. The reported activities were maintenance of sites initially developed between 2016 and 2018 rather than new land clearing. August 2025: Neste has engaged with its Tier 1 suppliers to initiate investigation and is waiting for further investigation results and clarification.
7	PT Prasetya Mitra Muda	Not part of Neste's supply chain, but indirectly linked through other upstream mills within the same parent group	PT Nusantara Sawit Persada (NSS Group)	Mighty Earth Rapid Response Report 45	[MONITORING] August 2024: Neste reached out to its direct supplier immediately when Mighty Earth informed about the report. PT Prasetya Mitra Muda (PT PMM) has confirmed that the land clearing occurred within the company's concession area, outside of any identified HCV/HCS areas in the HCV/HCS assessment. PT PMM has agreed to cease further clearance and implement the following mitigation measures: <ol style="list-style-type: none"> 1. The company will immediately stop land clearing in any areas within its concession that have not yet undergone an HCV/HCS assessment. 2. The company will conduct additional HCV/HCS study for targeted areas intended for further development, followed by an integrated peer review within the HCVRN. 3. Land development will only resume after the additional HCV/HCS study is completed and in areas classified as "go" areas. The company commits to adhering to any changes or recommendations arising from the peer review process. 4. The company acknowledges its responsibility for the deforestation that has occurred and will use the HCV/GCS assessment as the basis for a potential recovery plan, depending on the outcome of the HCV/HCS assessment. Neste will monitor PT PMM's compliance with these commitments through our direct supplier.
8	PT Mamuang, PT Agro Nusa	Not part of Neste's supply	Astra Agro Lestari	Friends of the Earth	[MONITORING] January 2026: AAL published its fifth progress report covering

	Abadi, PT Lestari Tani Teladan	chain, but indirectly linked through other upstream mills within the same parent group		US (FoE)	<p>the implementation of its action plan from July 2024 to December 2025.</p> <p>July 2025: AAL and its consultants convened a second stakeholder sharing session in Singapore. The meeting's objective was to share progress of their Action Plan. During the session, AAL provided updates on the operational circumstances and outlined the company's planned steps to move forward with the action plan.</p> <p>June 2025: AAL published its first-year action plan implementation report.</p> <p>March 2025: AAL published its third progress update on its activities and challenges in the implementation of the action plan.</p> <p>December 2024: FoE published an article about public letters from UN Special Rapporteurs and Working Groups detailing alleged human rights violations concerning AAL. AAL states that they have responded accordingly and reiterates their willingness to engage in discussions with FoE and Walhi.</p> <p>November 2024: AAL published its second progress report on its action plan implementation made by the three subsidiaries, PT Mamuang, PT LTT and PT ANA. According to the report, PT LTT has begun construction of the public cemetery area (TPU) infrastructure and installed communal wells and sanitation facilities for the Towiora villagers; PT AHA has conducted several meetings facilitated by EcoNusantara (ENS), with academics and NGOs to explore opinions / perspectives on community empowerment and conflict resolutions in Sulawesi in general, and AAL acknowledges that this process is still in its early stages. With regards to PT Mamuang, through its engagement with the communities, the company agreed to explore more empowerment programs to supplement the existing support given to the community and have organised gatherings with the communities to discuss feedback on implemented programs and future expectations.</p> <p>Neste also engaged with AAL directly to better understand the situation on the ground and their response to FoE's recently published article condemning AAL for allegedly using violence and threats against local communities. We understand from AAL that they have planned engagement activities with stakeholders in the region, including local civil society organisations, academics, and impacted communities, to address the grievances raised and there are ongoing investigations and legal discussions with the government. In addition, AAL invited its stakeholders to their stakeholder workshop to walk their stakeholders through the verification results made by ENS, their implemented action plans, and address any questions or concerns stakeholders may have.</p>
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Neste does not operate any palm oil refineries, plantations and is not a palm oil trader. Neste does not source crude or refined palm oil for its renewable products.

Direct suppliers refers to parent company groups that have a direct business relationship with Neste.

Indirect suppliers refers to parent company groups that do not have a direct business relationship with Neste.

Neste's No-Buy List

Neste has requested its suppliers to refrain from sourcing from the parent group and its subsidiaries of oil palm estates and mills, and companies listed below for Neste's supply chains. Inclusion of companies or groups on the list below is not an indication of verified wrongdoing. Neste works together with its sustainability partners and suppliers to ensure compliance with its sustainability requirements, and carefully examines the information made available to it. When grievances are brought to our attention and we cannot confirm a company's compliance with our sustainability requirements, we request our suppliers to remove those companies from our supply chains.

No	Parent Groups or Companies	Date Suspended	Summary
1	Best Agro International (Best Group)	December 2018	
2	Sungai Budi Group, including PT Tunas Baru Lampung and PT Sungai Budi	December 2018	
3	AA Sawit Sdn Bhd and Jernih Kemboja Sdn Bhd	March 2022	
4	IndoGunta	December 2022	
5	IndoAgri including Indofood Agri Resources Ltd /, PT Salim Ivomas Pratama Tbk, PT PP London Sumatra Indonesia Tbk, Salim Group	December 2022	
6	Samling	March 2023	
7	Ciliandry Anky Abadi	March 2023	
8	PT Teguhkarsa Wanalestari PT Prima Mas Lestari PT Asia Sawit Lestari	March 2023	As the beneficial owners of the group of companies cannot be determined and the linkages of these companies to the alleged deforesters cannot be verified based on the information available, we asked our suppliers to exclude the three companies from Neste's supply chains. Please note that the two companies, PT Usaha Sawit Unggul and PT Sawit Sukses Sejati, alleged to have been involved in deforestation, are not in Neste's supply chains. The three allegedly-linked mills reported in the report are linked to us via alleged ownership linkages, not sourcing.
9	Jhonlin Group	January 2025	
10	First Borneo Group, including PT Arjuna Utama Sawit, PT Khatulistiwa Agro Abadi, PT Borneo International Anugerah, PT Equator Sumber Rezeki	March 2025	